



Product End of Life (EOL) Notification

DATE: August 30, 2022
PRODUCT: CredenceTWO™ (US modem versions only)

Dear Credence ID Certified Partner,

Credence ID is committed to providing the highest quality products and services to our partners. As the leading mobile ID technology provider, we understand that evolution and advancement allow our partners to establish and maintain strong competitive advantages, achieve operational efficiencies, and provide superior customer service. At Credence ID, we view product EOL as a healthy part of the life cycle that drives innovative technology.

Our product, CredenceTWO (with the 4G US cellular modem), has reached a point in its life cycle where components are increasingly unavailable and difficult to source. Therefore, effective as of the date above, the company is announcing the discontinuation and end of life (EOL) of the following CredenceTWO model numbers:

CT1-CID-08-4A-001 (AT&T) **CT1-CID-08-4V-001 (Verizon)**
CT1-CID-08-4A-011 (AT&T) **CT1-CID-08-4V-011 (Verizon)**

Please note that this EOL notification does not affect versions of the device that use a cellular modem outside of North America. These devices remain current, in our catalog, and available in inventory.

CT1-CID-08-4G-001
CT1-CID-08-4G-011

As per your Value-Added Reseller Agreement (VARA), Credence ID will continue to support this product through its EOL period.

Credence ID understands how important it is to provide our partners with a smooth transition and replacement plan. The Credence-ECO™ and the Credence-3™ are the replacement devices for CredenceTWO. Both devices have major enhancements when compared to the CredenceTWO.

Please contact your account manager or visit us at www.credenceid.com for additional information about CredenceECO and Credence-3 and the other products available for your global ID projects.

Sincerely,
Team Credence